



DOs and **DON'Ts** of managing numerous very large databases

A summary of challenges and problems encountered at CERN

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UKOUG 2023



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12 years of Oracle DB experience
Database Engineer @ CERN since 2020



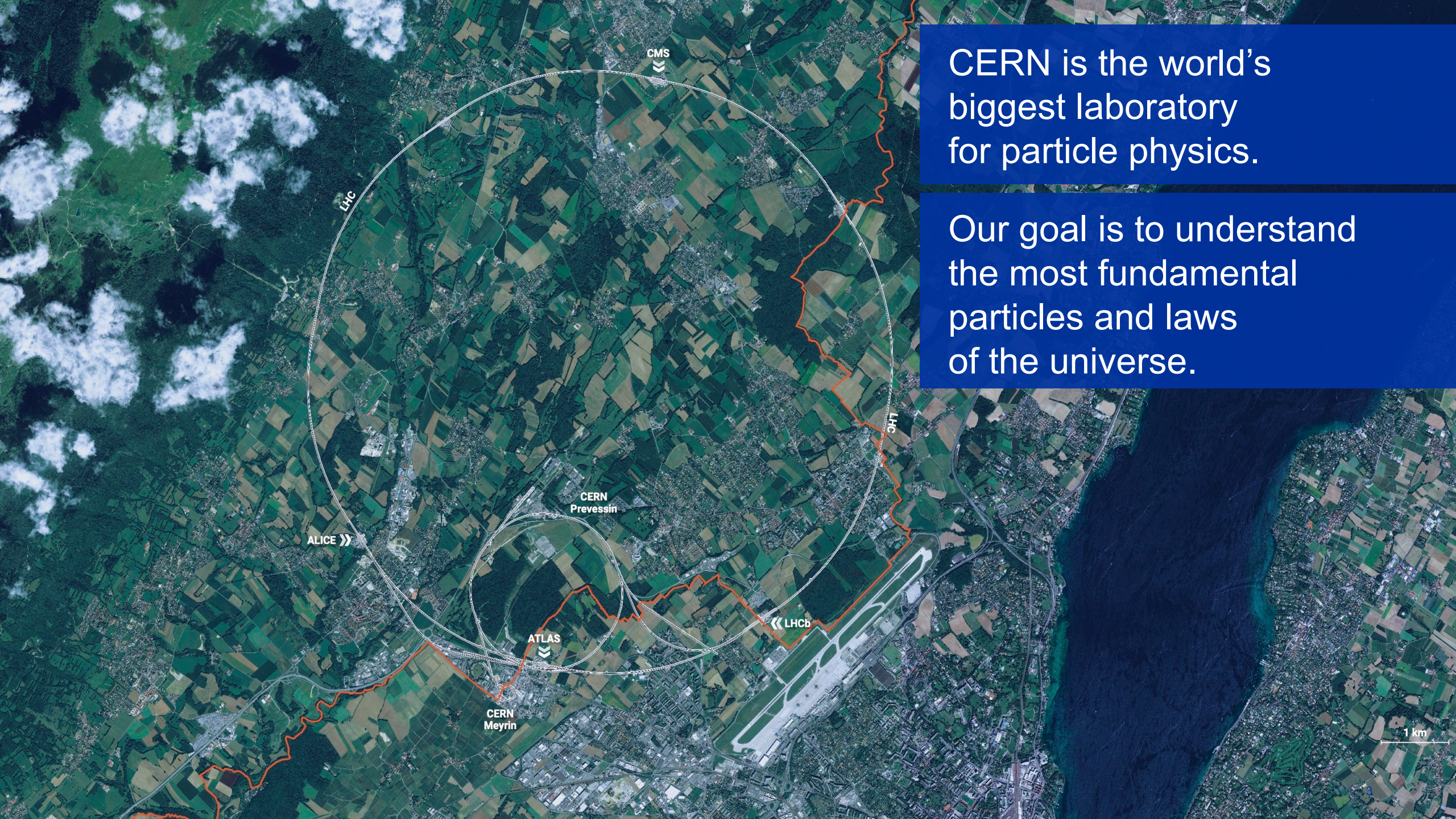
[andrzejnowicki](#)



andrzej.nowicki@cern.ch



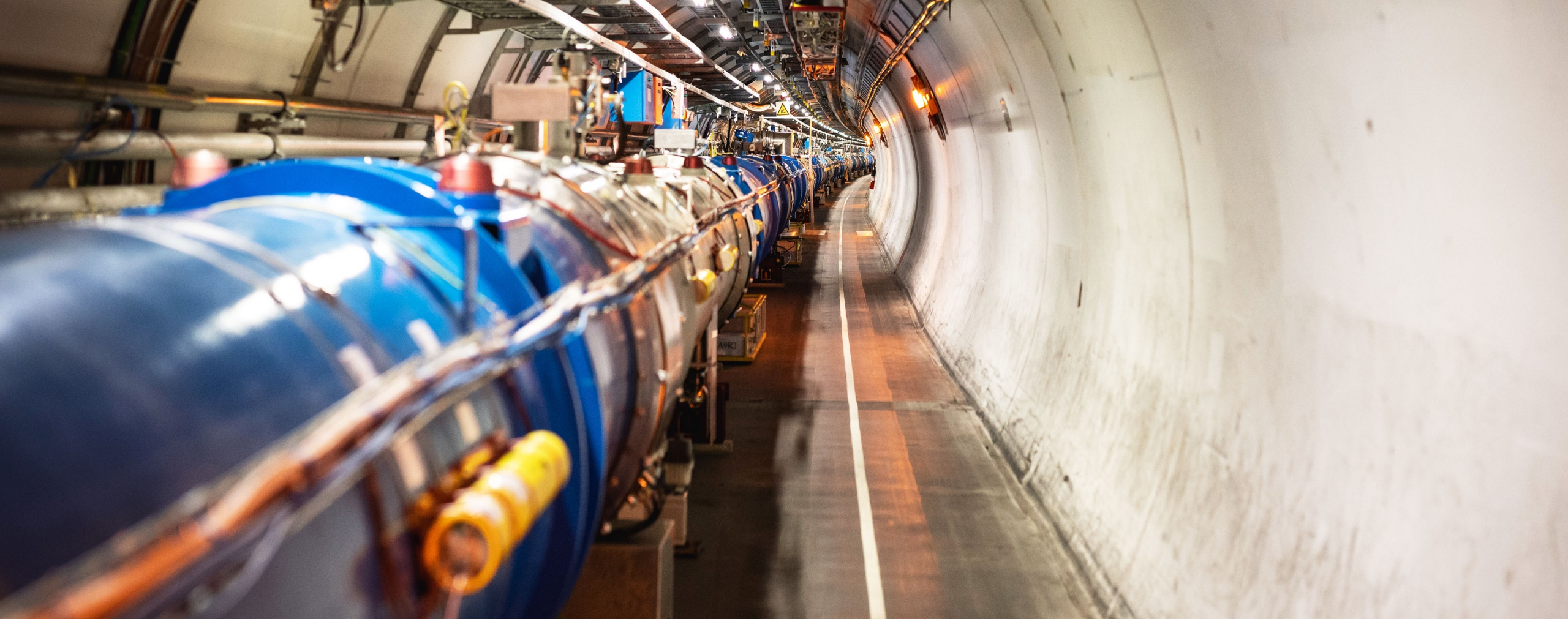
www.andrzejnowicki.pl



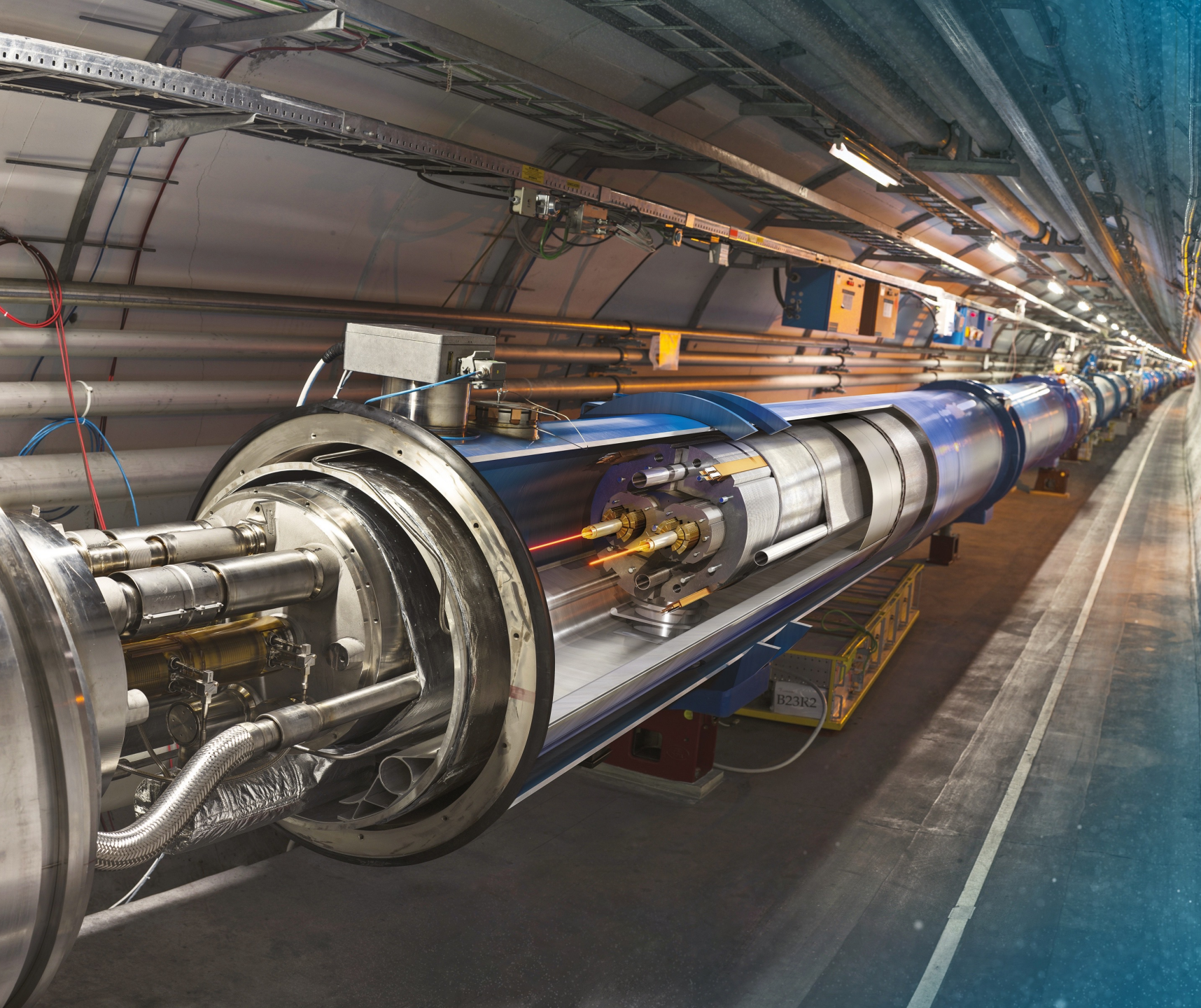
CERN is the world's biggest laboratory for particle physics.

Our goal is to understand the most fundamental particles and laws of the universe.

1 km



Large Hadron Collider (LHC)



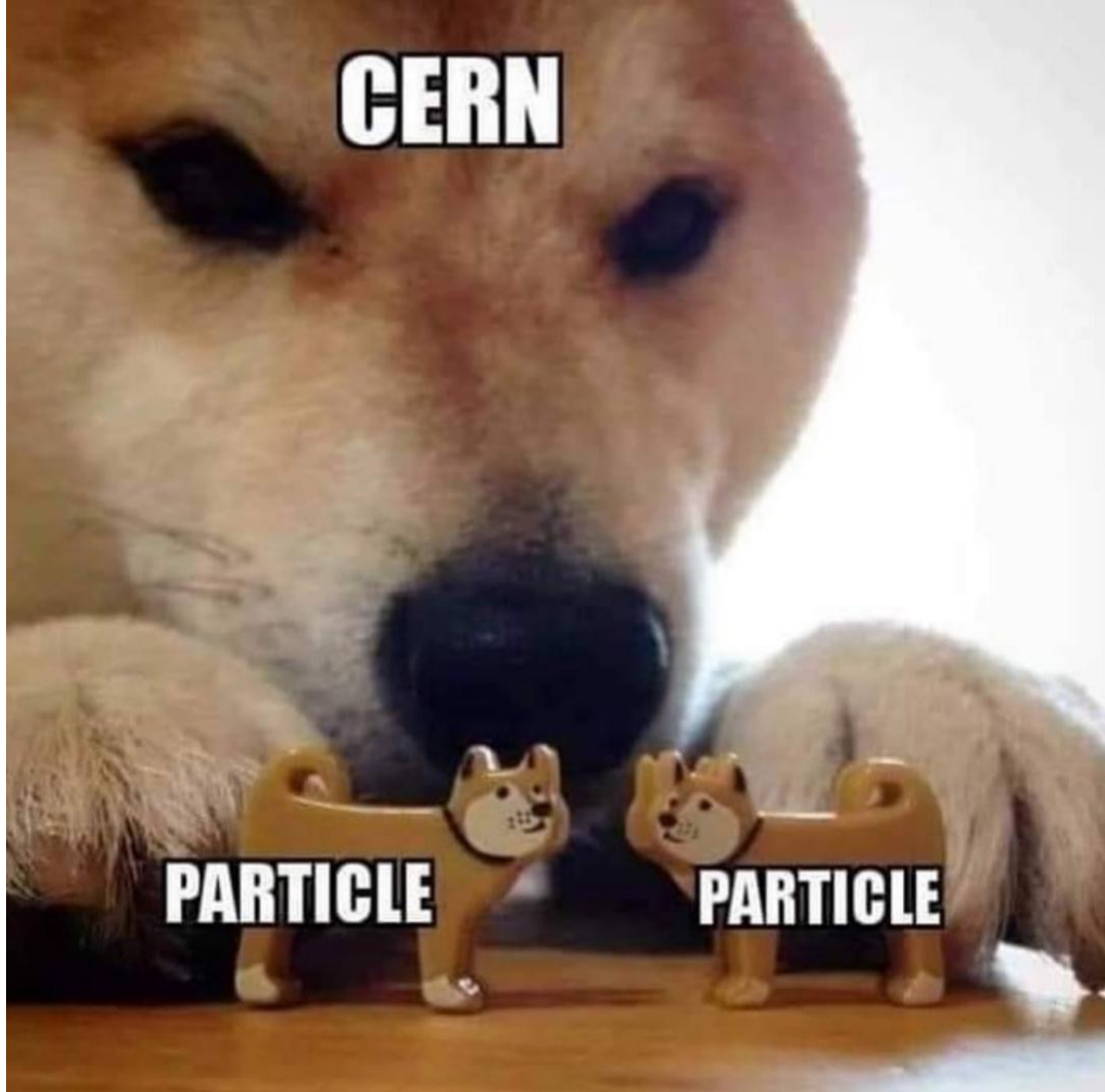
Large Hadron Collider (LHC)

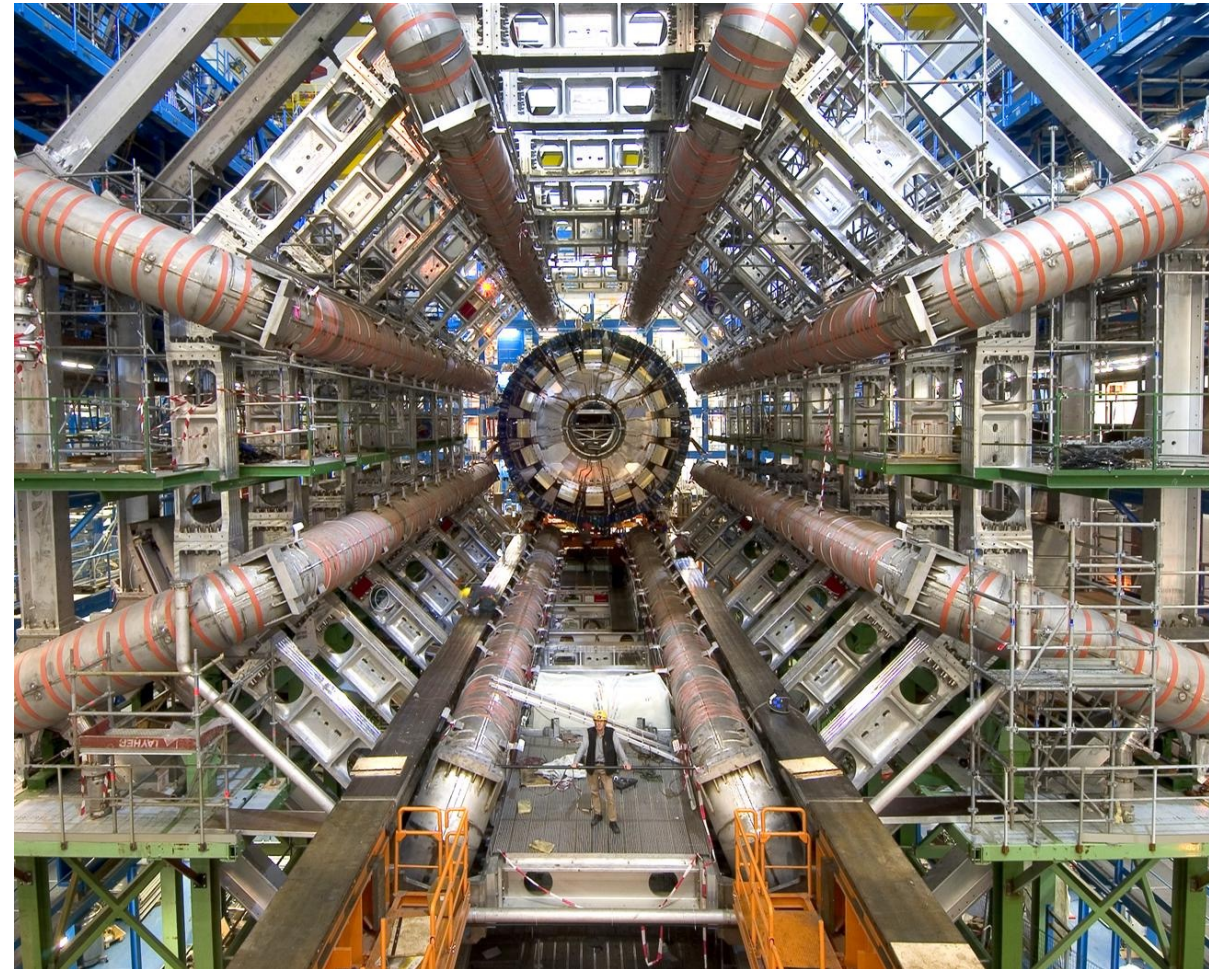
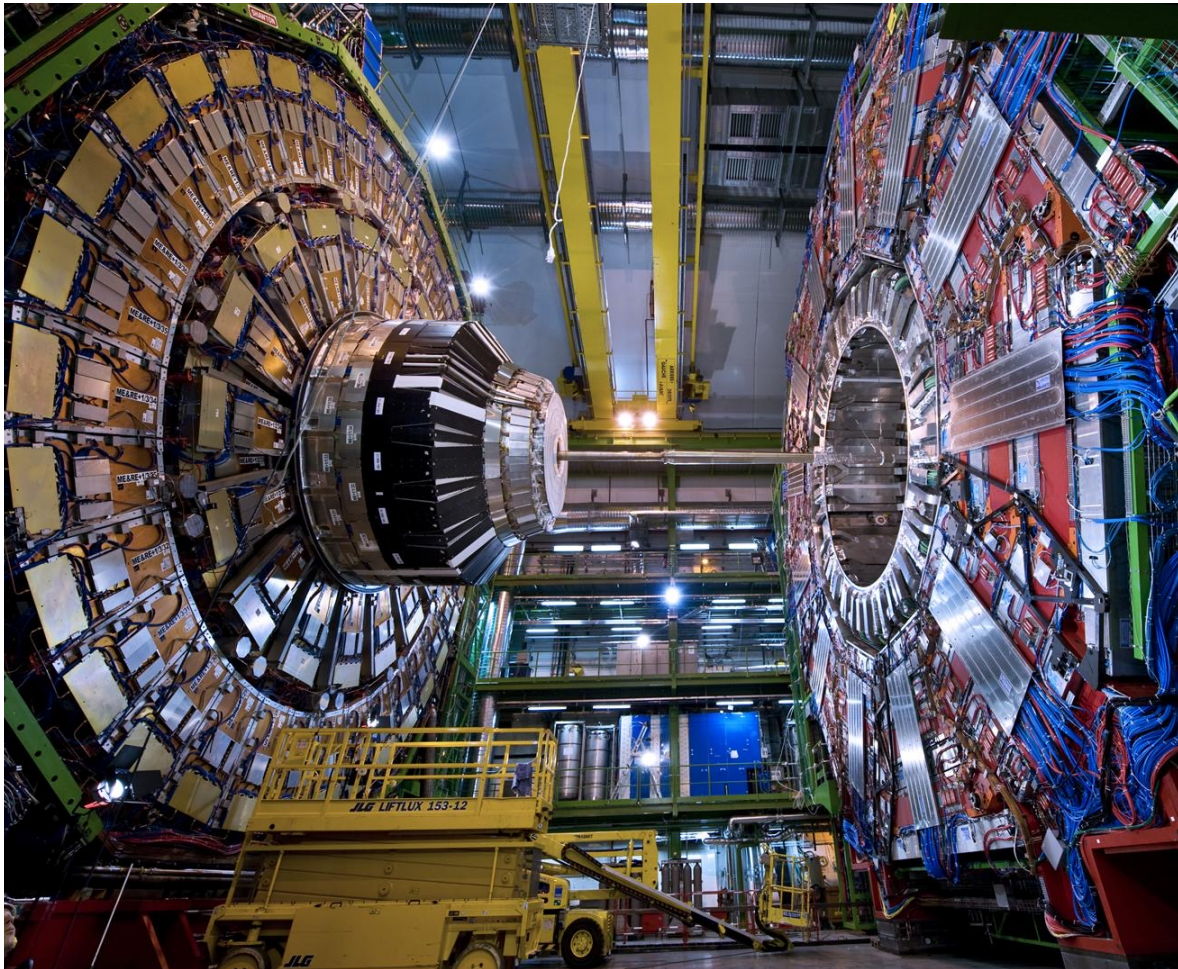
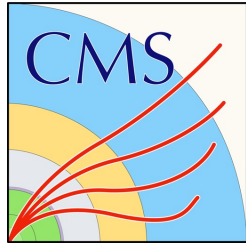
- 27 km (17 mi) in circumference
- About 100 m (300 ft) underground
- Superconducting magnets steer the particles around the ring
- Particles are accelerated to close to the speed of light

CERN

PARTICLE

PARTICLE







IT @ CERN

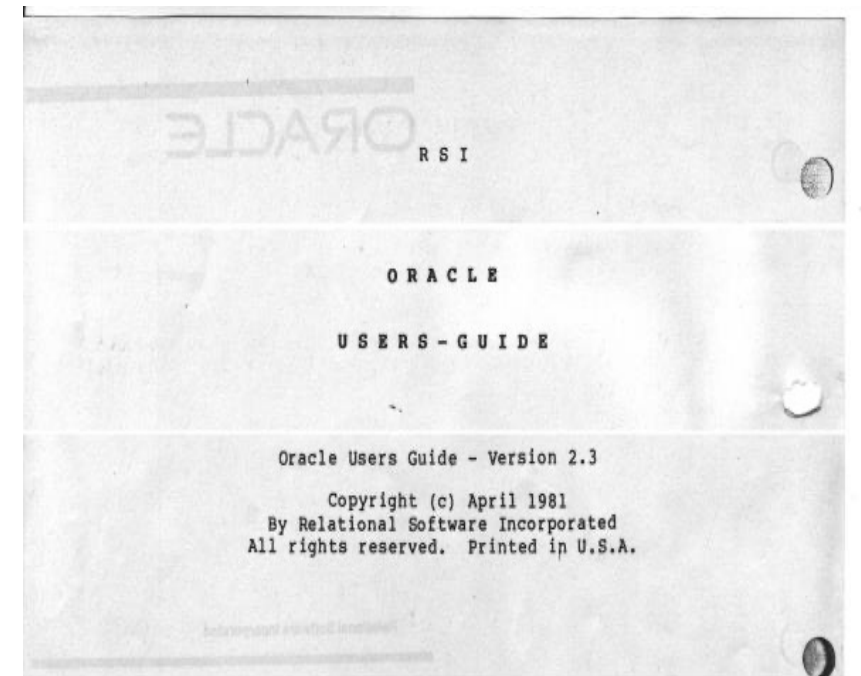
Databases at CERN

Oracle since 1982

- 105 Oracle databases, more than 11.800 Oracle accounts
- RAC, Active Data Guard, GoldenGate, OEM, RMAN, APEX, Cloud...
- Complex environment

Database on Demand (DBoD) since 2011

- ≈600 MySQL, ≈400 PostgreSQL, ≈200 InfluxDB
- Automated backup and recovery services, monitoring, clones, replicas
- HA MySQL clusters (Proxy + primary replica)



Size of the database environment

		Total size
	Oracle	≈ 5 PB
	DBoD (MySQL, PostgreSQL, InfluxDB)	≈ 150 TB
	Backups	≈ 3 PB

User management

DOs:

- **locked schema account**
- **each application get an account with specific access rights (r/o or r/w)**
- **provision automatically**

DON'Ts:

- **OPEN schema account**
- **password is reused in many applications**
- **makes an absolute nightmare to manage**

```
SQL> select count(1) from (  
      select distinct machine, module  
      from gv$session  
      where username='XXXXXX');
```

```
COUNT(1)
```

```
-----
```

```
45
```


Resource management

Each resource should have an owner, whom you can contact in case of problems.

We give two options:

- individual owner
- service owner (which might belong to a team, group, etc.)

What do you do when people leave the organisation?

CERN Resources Portal

Manage your CERN Resources, lifecycle, settings, etc.

[Home](#) [List Services](#) [Pending Actions](#) [Select Account](#) [Help](#) [Support](#)

Service Information

Resources

New Account

Oracle Groups

Oracle

Oracle database accounts.

Create a new Oracle account

Naming convention for the login field:

- If you are creating an account for a **project**, please create a login name like '<pr>' 'MyProject_admin' or 'MyProject_user'.
- For **personal accounts** (e.g. an account you would use to test or try small things) (underscore) in the login name. For example, for a personal account, you could use

[Click here to show the full list of limitations for the login field.](#)

Login:

Database:

Account type:

Description:
A short description for your account (max 40 characters).

[Create Resource](#)

Oracle

Oracle database accounts.

My Accounts

Search by login or database [Search](#)

Account

- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)
- [anowicki on](#)

anowicki on

Login: **anowicki**

Database:

Description:

Owner actions...
Unlock account, increase quota.

DADs...

Change Password

Change Description

Change Owner
Requires new owner's approval.



SESSION MANAGER

CERN

(Logout from database only) (Logout from Session Manager)

- Database connection
- Blocking locks
- Job Failures
- My Sessions**
- All Sessions
- Database Sessions
- Session details
- SQLs

My Sessions

ANOWICKI@

Search Display rows per page

My Sessions

SID ↑=	<input type="checkbox"/>	Username	OS User	Status	State	DB Time [S]	CPU Time [S]	Cursors	L Reads [MB]	P Reads [MB]	Last Activity [S]	Machine	OS PID	Program	Action	Module	Logon Time	Inst ID	Service
2855	<input checked="" type="checkbox"/>	ANOWICKI	oracle	INACTIVE	IDLE	1	1	3	274	0	0	.cern.ch	28711	sqlplus@ (TNS V1-V3)	-	SQL*Plus	2023-11-10 10:43:09	1	SYS\$USERS

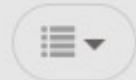
row(s) 1 - 1 of 1

Automate as much as possible

Automate things that you do often:

- Patching of databases & clusterware
- Hardware migrations between servers
- New installations
- Accounts provisioning (and deletion)

✓ upgrade-grid-infrastructure-on-cluster



This job takes as input a CLUSTER NAME as then calles the job upgrade-grid-infrastructure-on-hosts with the correct hosts of the cluster.

Options:

CLUSTER_NAME:

[REDACTED]

VERSION:

crs1920

TRANSPARENT:

YES

Succeeded 🚩 0.26:03 at 8/10 3pm >

#105664



👤 username

🕒 794f0e81 🏆

[Run Again](#) ↻

Log Output »

Node

Start time

Duration

> 🚗 [REDACTED].cern.ch

18 Steps not run

#! Check that we running on the good

0.26:02

> #! Install CRS golden image OK 3:25:12 pm 0.04:27

Grid Infrastructure/helpers/upgrade-grid-infrastructure- OK 3:33:50 pm 0.00:03

on-hosts > #! root.sh - after golden image install

15:33:52 Running /CRS/dbs01/crs1920/root.sh on host

15:33:52 /CRS/dbs01/crs1920/root.sh

15:33:52 Check /CRS/dbs01/crs1920/install/root_ cern.ch_2023-08-10_15-33-52-623679026.log for the output of root script

> #! Pre-patching info OK 3:33:55 pm 0.00:03

<https://github.com/rundeck/rundeck>

Database on Demand

Create a new DB on Demand resource

* DB Name ⓘ:

* Category:

* Admin group: None

* Project:

* Database type: ▾

* Description ⓘ:


* Manifesto: By requesting a database, we consider you have fully read and accepted our [manifesto](#).

Note: The database will be available after verification and approval from the DBOD team.

Instances Overview

Filter


Name ↑	State	Type	Version	Host	Port	Category	Owner	Egroup	Project
[blurred]	Running	PG	12.13	[blurred]	[blurred]	PROD	[blurred]	[blurred]	[blurred]
[blurred]	Stopped	InfluxDB	1.8.3	[blurred]	[blurred]	TEST	[blurred]	[blurred]	[blurred]
[blurred]	Running	MYSQL	8.0.28	[blurred]	[blurred]	TEST	[blurred]	[blurred]	[blurred]
[blurred]	Stopped	MYSQL	8.0.28	[blurred]	[blurred]	TEST	[blurred]	[blurred]	[blurred]
[blurred]	Busy	MYSQL	5.7.37	[blurred]	[blurred]	REF	[blurred]	[blurred]	[blurred]
[blurred]	Running	MYSQL	5.7.37	[blurred]	[blurred]	TEST	[blurred]	[blurred]	[blurred]
[blurred]	Running	PG	12.13	[blurred]	[blurred]	REF	[blurred]	[blurred]	[blurred]
[blurred]	Running	MYSQL	8.0.28	[blurred]	[blurred]	PROD	[blurred]	[blurred]	[blurred]





DBOD
DATABASE ON DEMAND

Dark theme

+ REQUEST NEW INSTANCE

Signed in as Andrzej Nowicki from CERN 

IT-DA Andrzej Nowicki
 Monitoring alerts


[Change owner, admin group or delete instance](#)

Description of the instance

CERN School of Computing tools

Owner: [blurred]

E-group: [blurred]

Project: CERN School of Computi

Type: MYSQL

Version: 8.0.28


Category: PROD

Charge Group: IT

Port: [blurred]


Host: dbod-[blurred]

Creation date: 05/04/2017

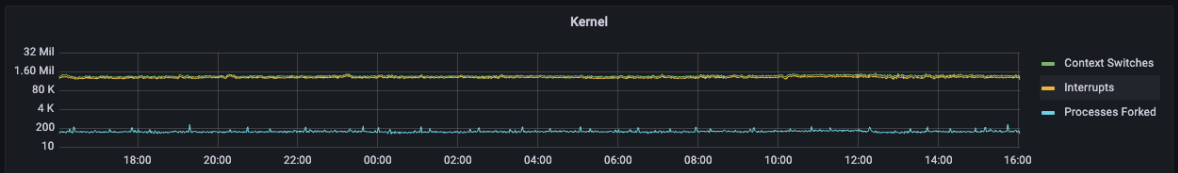
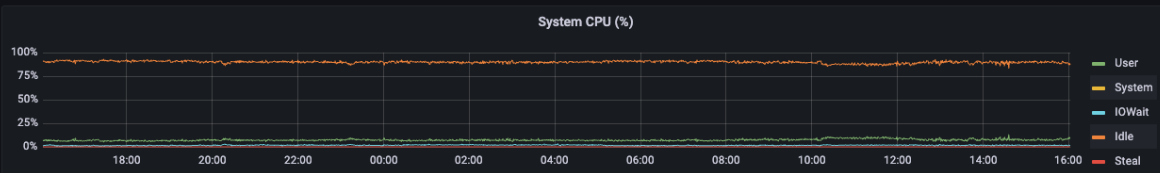
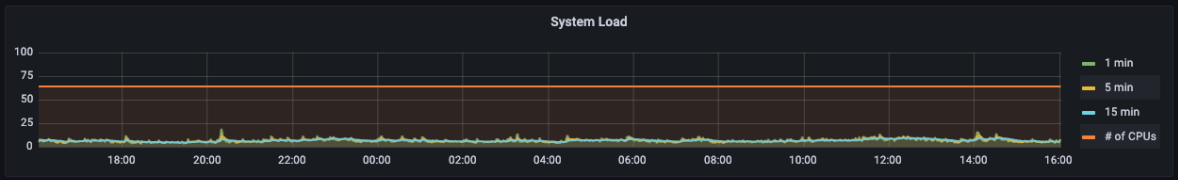
Expiry date: 

Jobs
Logs
File Editor
Backup and Restore
Clones

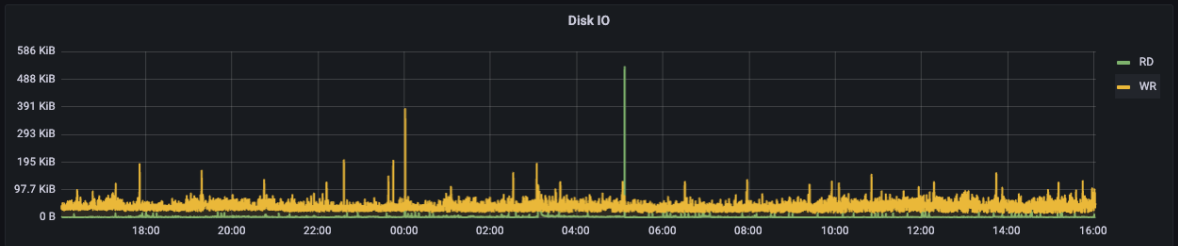
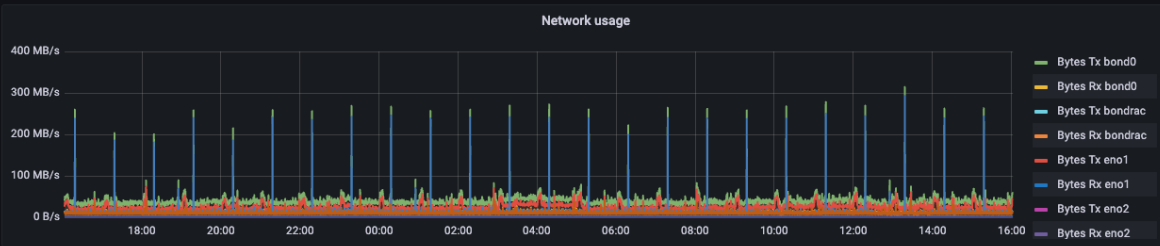
Items per page: 20 1 - 8 of 8 << < > >>

Filters 
Refresh jobs

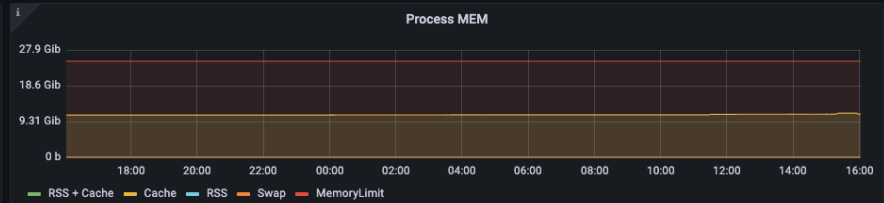
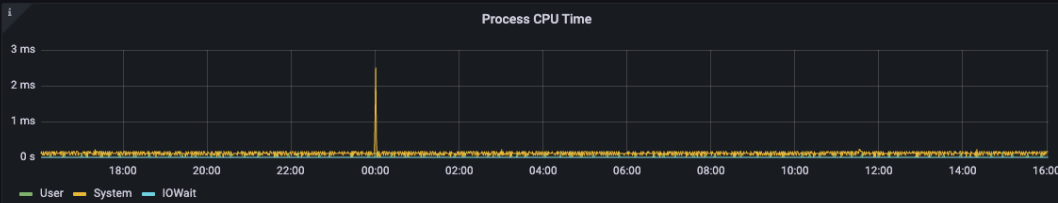
Status	Starting Date	Ending Date	Description
Succeeded	14.09.23 11:24:25	14.09.23 11:28:49	Mysql-change-instance-character-set requested by [blurred]



System Metrics (Net, Disk IO)



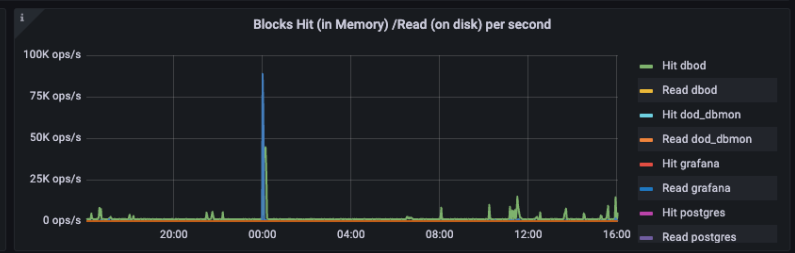
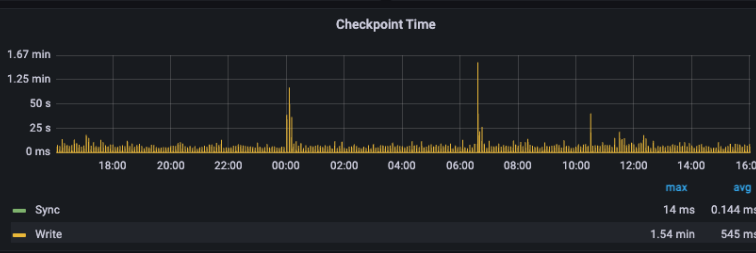
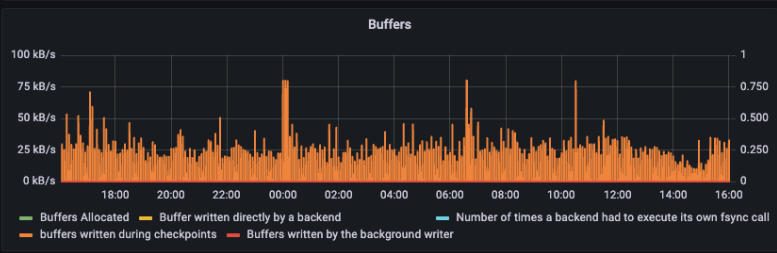
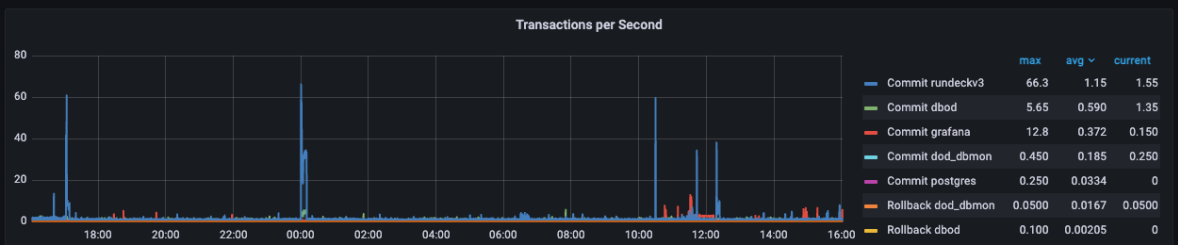
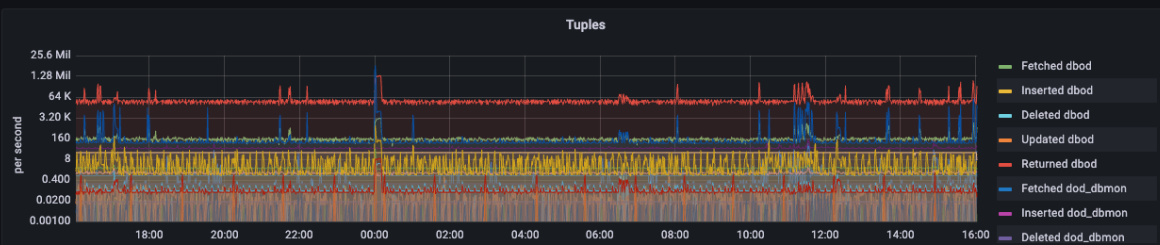
Database Process Metrics



Replication lag

No data

Database Activity



The screenshot shows a user interface for a database instance. At the top, there is a navigation bar with a power icon, a user profile 'mau IT-DA', and a 'Monitoring alerts' toggle. A context menu is open over the instance, showing two options: 'upgrade to version 14.6' and 'upgrade checker reports'. Below the menu, the instance details are visible: 'Project DBOD', 'E-group', and 'Owner'.

Upgrade database

Are you sure you want to upgrade the instance from version **13.9** to version 14.6 ?

Cancel

Confirm

Services relying on DBoD

- Indico (meeting planning, room booking system)
- Authorization Service (SSO, 2FA)
- Configuration Management (puppet, foreman), Secrets Vault
- Jira, Gitlab, Openstack
- Websites (<https://home.cern/>)
- CERN Document Server (<https://cds.cern.ch>)
- File Transfer System
- ATLAS Panda (Production and Distributed Analysis System)

Upgrade warning!

PostgreSQL is sensitive to glibc locale changes

RHEL/CentOS 9 locale changes sorting order (which is used to create indexes)

https://wiki.postgresql.org/wiki/Locale_data_changes

<https://postgresql.verite.pro/blog/2018/08/27/glibc-upgrade.html>

Story time!

second to last working day in 2022

20 December 2022 15:00

CERN web infrastructure issue

CERN is currently experiencing a site-wide infrastructure issue. CERN websites are being redirected here and will come back online as soon as it is possible.

We thank you for your patience.

CERN Community: for updates, please see [OTG](#) (login required)

Investigation

- The web servers are in a weird state, serving empty pages
- Some databases are not there anymore

What happened?

- Orchestration deployed QA settings on PROD
- This lead to removal of some dependencies
- Which lead to cleanup of “*unused*” resources using an API we provide

Oops!



Automate as much as possible – caveats

- **Protect critical infrastructure from automatic deletion**
- **Implement some combination of:**
 - rate limiting
 - having an approval process for the removal of production resources
 - disabling the auto removal of mission critical resources
- **Expect e.g:**
 - resource management returning empty data 😅
 - orchestration removing configuration and linked resources, such as... **databases**

Automate as much as possible – caveats

Consider corner cases. What will happen if you try to upgrade:

- resource management database?
- automation tool (e.g. rundeck) internal database?
- configuration management tool internal database (e.g. puppet)?
- database of the authorization service?

Will your automation still work?

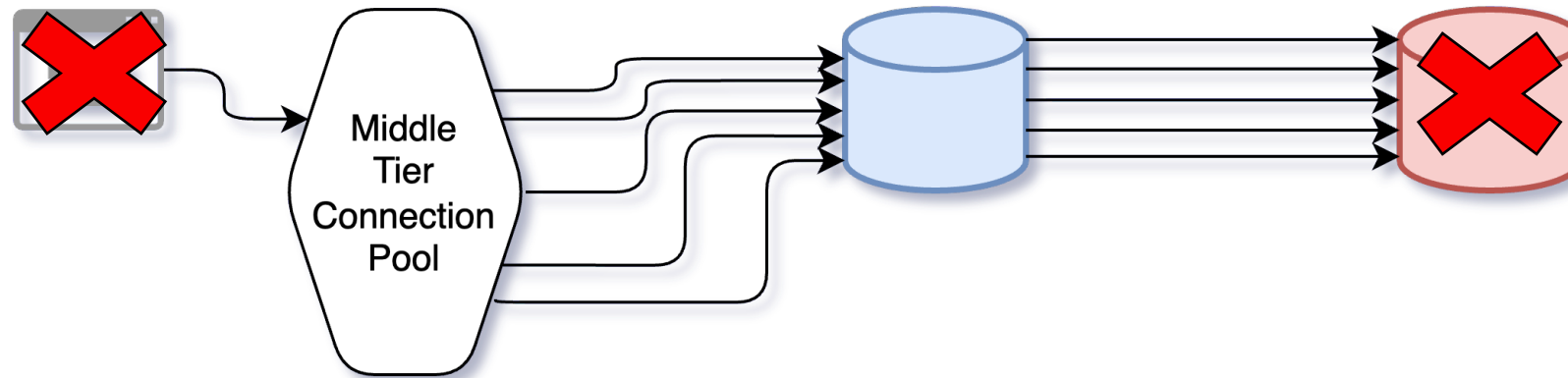
Do you use DNS names to configure database replication?

- What if your DNS service is relying on your databases?

Do you have /etc/hosts entries?

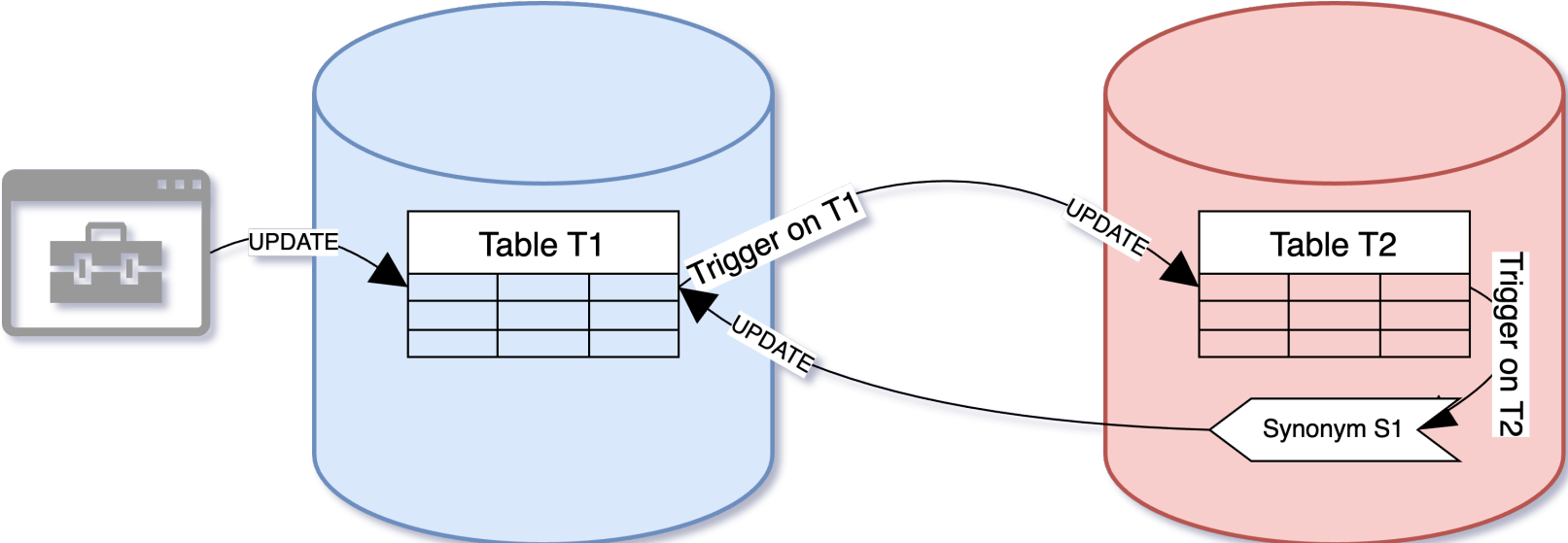
Database Links

What if you shutdown one of the db's involved?



Database Links

Triggers on remote tables having triggers on remote tables?



Database Links



Database Links

DB Link Viewer

Dear Oracle User,

Welcome: ANOWICKI Logout

Admin View | Monitored Databases

Link Database:

Link Owner:

FIM Link Owner:

Link Status:

We have detected that you own some oracle accounts containing database links that are invalid or have connectivity issues. Those links are listed below, grouped by database and issue type. Please take action and resolve the problems to suppress further alerts. At the same time please verify if the listed links are still being used and remove them if no longer needed. More details about your links can be found in the "DB Link Viewer" tool (see: <https://cern.ch/dblink-viewer> - My Links Tab). More information about the tool can be found here: https://cern.service-now.com/service-portal?id=kb_article&n=KB0002806.

Link that has an invalid TNS or the target account missing.
Action to take: database link should be deleted.

Link Name	Database	Oracle Account	Issue
			Invalid TNS
			Invalid TNS
			Account Missing
			Invalid TNS
			Invalid TNS
			Invalid TNS

Link DB Name	Link Owner
A	L
A	A
A	A
A	C
A	C
A	T
A	L
A	C
A	L
A	K

Target account is locked or has expired password.
Action to take: target account owner should be contacted to unlock the account or change the password; in case of a password change all related links should be recreated with the new password.

Link Name	Database	Oracle Account	Issue
			Account Password Expired
			Account Password Expired
			Account Locked
			Account Locked

Target database or host is not accessible.
Action to take: verify if the link is using correct TNS; if necessary recreate it with a correct TNS; DBA should be contacted to check the target database if you believe that the current TNS is valid.

id or account is missing on target database
 account is locked or has expired password
 e checked: target database not accessible
 ot been updated for three or more days
 d

t be using an outdated password
 escriptor is not a TNS alias
 s to the same database

Comments

d password. ✘

using on database

se.

1 database

Materialized views

```
SQL> create table tab1 (a number);
```

Table created.

```
SQL> create view v1 as select * from tab1;
```

View created.

```
SQL> create materialized view mv1 as select * from v1;
```

Materialized view created.

```
SQL> create or replace view v1 as select * from tab1 union all select * from mv1;
```

View created.

Materialized views – circular dependencies?

```
SQL> alter table tab1 modify (a number(10,1));
```

This invalidates the view

Table altered.

```
SQL> EXEC UTL_RECOMP.recomp_serial(); @?/rdbms/admin/utlrp.sql
```

*

ERROR at line 1:

ORA-32044: cycle detected while executing recursive WITH query

ORA-06512: at "SYS.UTL_RECOMP", line 927

ORA-06512: at "SYS.UTL_RECOMP", line 537

ORA-06512: at "SYS.UTL_RECOMP", line 896

ORA-06512: at "SYS.UTL_RECOMP", line 940

ORA-06512: at line 1

Materialized views – circular dependencies?



Materialized views – circular dependencies?

ORA-32044 error during the execution of ULTR.SQL (Doc ID 2592821.1)

```
SQL> -- query from 2592821.1
```

OWNER	OBJECT_NAME	OBJECT_ID	OBJECT_TYPE.	STATUS
ANOWICKI	MV1	330520	MATERIALIZED VIEW	INVALID

Patching

DOs:

- **Use Golden Images**
- **Recompile invalid objects after datapatch (utlrp.sql)**
 - It's done automatically only if you have <300 invalid objects
- **Look for documents of recommended patches:**
 - Oracle Database 19c Important Recommended One-off Patches (Doc ID 555.1)
 - Data Pump Recommended Proactive Patches For 19.10 and Above (Doc ID 2819284.1)
 - Latest GoldenGate/Database (OGG/RDBMS) Patch recommendations (Doc ID 2193391.1)
 - Oracle Text Mandatory and Recommended Patches (Doc ID 2644957.1)
- **Follow <https://mikedietrichde.com/>**

Backup

DOs:

- Use RMAN catalog
- Snapshot & backup combination
- Automatic recoveries or recovery environment
- Consider immutable backups

DON'Ts:

- Snapshots ARE NOT backup



VLDBs

DOs:

- Use **BIGFILE** tablespaces
- Use partitioning: range, list, manual, interval

[VLDB and Partitioning Guide](#)

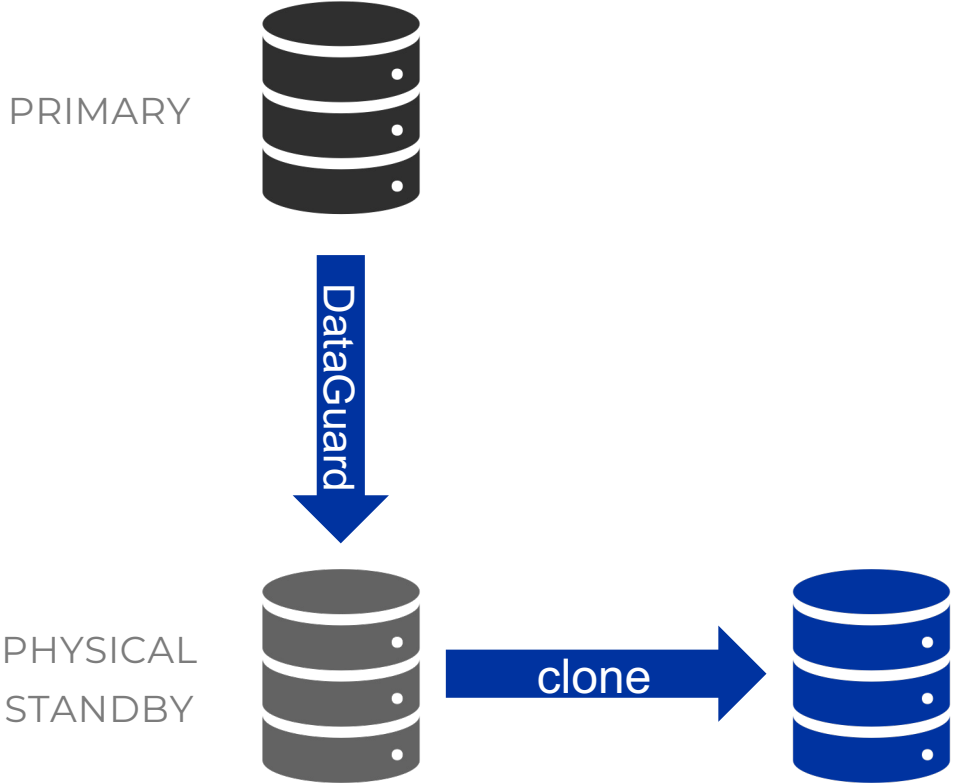
Data Pump automation

```
SQL> exec cerndb_dpuser.cp_schema('DST_DB_NAME');
```

```
SQL> exec cerndb_dpuser.cp_schema('DST_DB_NAME',  
    include=>'TABLE: like ''TEST%''',  
    exclude=>'TABLE/CONSTRAINT;STATISTICS');
```

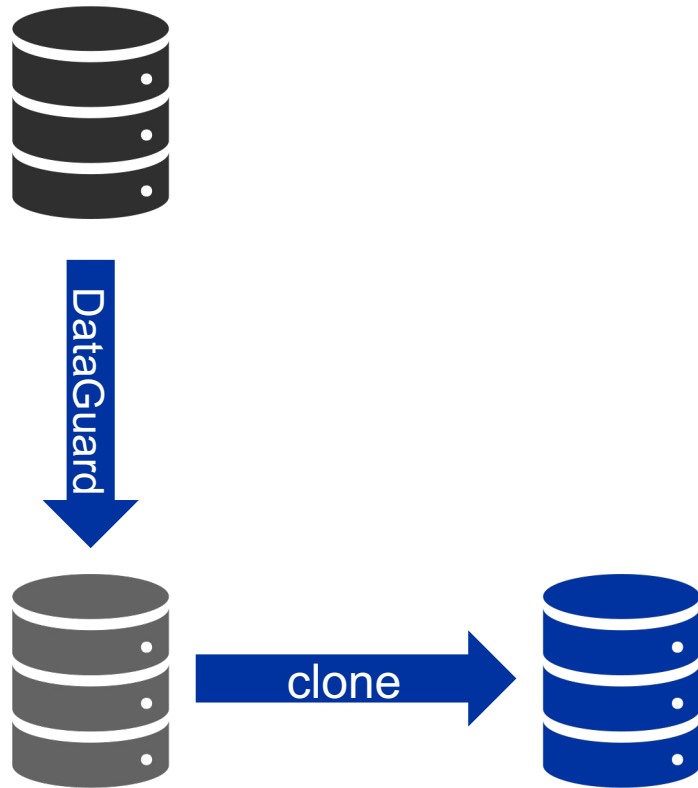

Database Clones

Using Standby DBs as a source of consistent datafiles for Clones



Database Clones

Key points



- 4 minutes to create a clone of a 10TB database
 - Thin Clones (Copy On Write)
using the dNFS snapshots
1. *When you stop apply, you get consistent datafiles*
 2. *Create a filesystem snapshot*
 3. *Use `clonedb.pl` & `dbms_dnfs.clonedb_renamefile`*

Database Clones

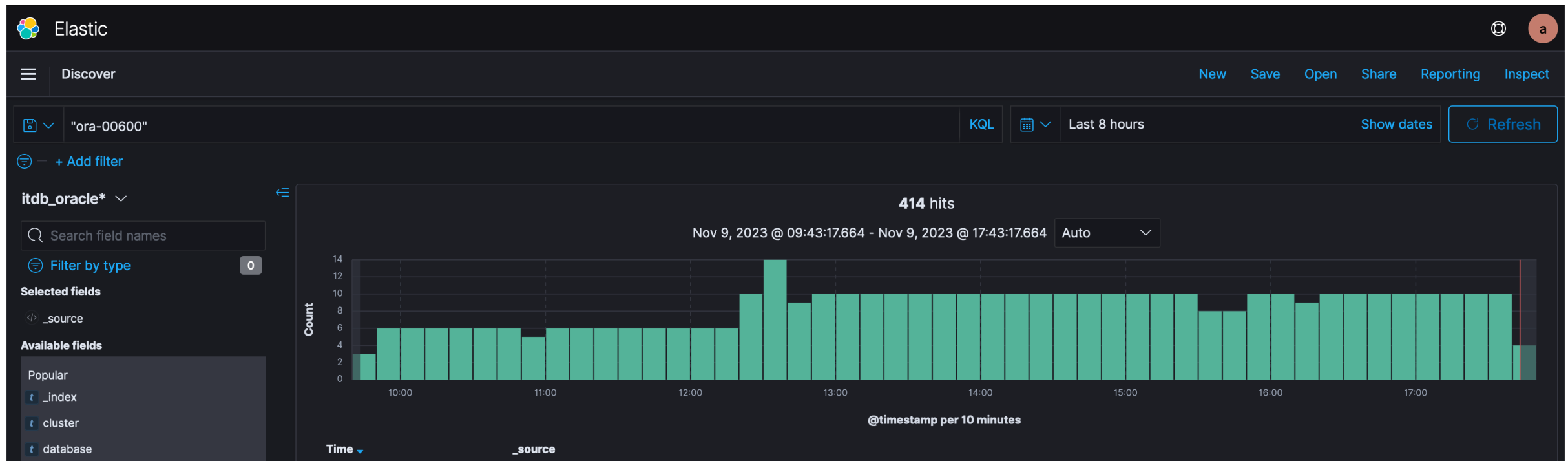
**Oracle Multitenant Pluggable Database Snapshot Cloning:
Use Cases and Supported Platforms
[\(Doc ID 1597027.1\)](#)**

There's also possibility of:

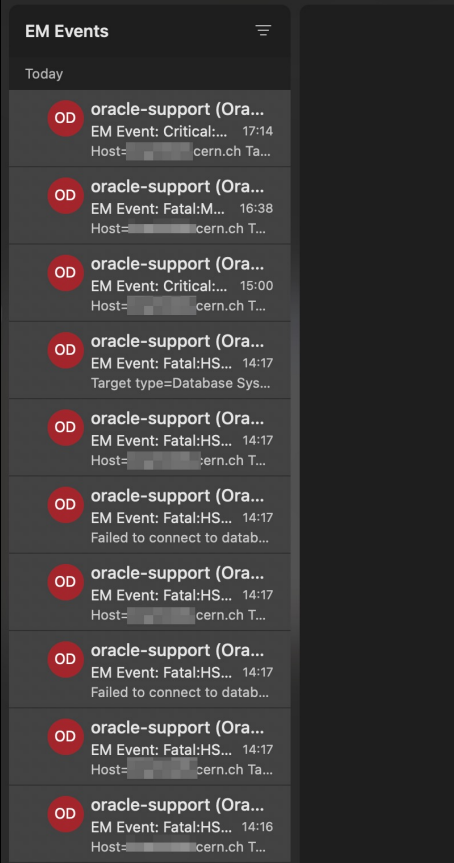
**Example for Cloning PDB from NON-CDB via dblink
[\(Doc ID 1928653.1\)](#)**

Centralised logging

Collect backup logs, audit logs & alert logs (use the xml version to filter by message level)



DON'T do alerting via e-mail



30 days

Things to consider in the future

AHF Insights – report on settings, configuration, best practices

See the Cloud World [AHF presentation](#) by Sandesh Rao

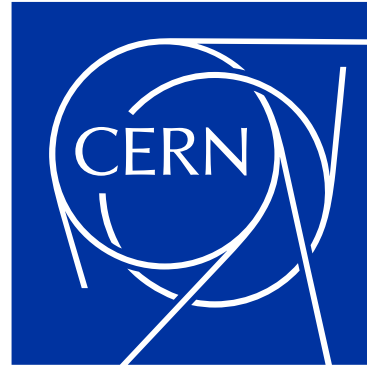
Database Resident Connection Pooling

Due to a raising problem with kubernetes deployments creating several connections pools for the same app

Come visit CERN!
<https://visit.cern>



Thank you !



[andrzejnowicki](#)



andrzej.nowicki@cern.ch



www.andrzejnowicki.pl





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